

Dunkin' Brands 2017-2018 Sustainability Report GRI Index

General Disclosures			
Disclosure Number	Disclosure Title	Response	Reason for Omission
102-1	Name of the organization	Dunkin' Brands, Inc.	
102-2	Activities, brands, products, and services	About Dunkin' Brands, p. 4	
102-3	Location of headquarters	Canton, Massachusetts	
102-4	Location of operations	About Dunkin' Brands, p. 4	
102-5	Ownership and legal form	About Dunkin' Brands, p. 4	
102-6	Markets served	About Dunkin' Brands, p. 4	
102-7	Scale of the organization	About Dunkin' Brands, p. 4	
102-8	Information on employees and other workers	Our Employees, p. 34	
102-9	Supply chain	Dunkin' U.S. franchisees purchase virtually all of the supplies for their restaurants – including product, equipment, and packaging and other dry goods – from the National DCP, LLC (NDCP), a nonprofit, franchisee-owned and -operated cooperative with distribution centers across the country. The NDPC is the exclusive procurement and distribution entity for support of the Dunkin' brand and sources from suppliers approved by Dunkin' Brands. International Dunkin' franchisees are responsible for sourcing their own supplies, subject to compliance with Dunkin' Brands' standards. In certain countries, our international franchisees purchase everything locally while others may purchase supplies from the NDPC. Where supplies are sourced locally, franchisees are required to adhere to Dunkin's Brands supplier approval guidelines. In addition, we assist our international franchisees in identifying regional and global suppliers, and help leverage purchasing volume for pricing advantages and product continuity. The majority of our international Baskin-Robbins licensee partners are supplied by an approved contract manufacturer in the U.S. Certain international licensee partners rely on Dunkin' Brands-approved contract manufacturers in Ireland and Canada. Baskin-Robbins restaurants in India and Russia are supplied by master franchisee-owned facilities in those respective countries, while the restaurants in Japan and South Korea are supplied by joint venture-owned facilities located within each country.	
102-10	Significant changes to the organization and its supply chain	In July 2018, Dunkin' Brands Group, Inc. named Dave Hoffmann Chief Executive Officer. He also serves on the company's Board of Directors. In April 2018, Dunkin' Brands closed its training facility in Burbank, CA-leaving the company with only two corporate facilities located in MA. In September 2018, Dunkin' Brands announced that our Dunkin' Donuts brand name would change to Dunkin'. The change officially took place in January 2019.	
102-11	Precautionary Principle or approach	Biannual	
102-12	External initiatives	Dunkin' Brands' Code of Conduct sets out minimum standards we require suppliers to the Dunkin' Brands system to comply with. These standards are based on core International Labour Organisation (ILO) conventions, the internationally recognised Ethical Trading Initiative (ETI) base code, and the UN Guiding Principles on Business and Human Rights.	
102-13	Membership of associations	Trade Association Memberships p. <ul style="list-style-type: none"> • Coffee Quality Institute • International Franchise Association • National Coffee Association • National Restaurant Association (including all state restaurant associations) • National Retail Federation • New Jersey Retail Merchants Association • Specialty Coffee Association of America • Illinois Retail Merchants Association 	
102-14	Statement from senior decision-maker	CEO Letter, p. 1	
102-15	Key impacts, risks, and opportunities	CEO Letter, p. 1	
102-43	Approach to stakeholder engagement	Materiality, p. 5 Stakeholder Engagement, p.	
102-44	Key topics and concerns raised	Materiality, p. 5 Stakeholder Engagement, p. 32	
102-45	Entities included in the consolidated financial statements	Dunkin' Brands 10K: http://investor.dunkinbrands.com/static-files/d010c975-a180-40c3-8ae0-40f687a78212	
102-46	Defining report content and topic boundaries	Materiality, p. 5	
102-47	Material topics	Materiality, p. 5	
103-1	Explanation of the material topic and its Boundary	Materiality, p. 5	
102-48	Restatements of information	We have made no material restatements of information provided in previous reports.	
102-49	Changes in reporting	In April 2018, Dunkin' Brands closed its training facility in Burbank, CA-leaving the company with only two corporate facilities located in MA.	
102-40	List of stakeholder groups	Materiality, p. 5 Stakeholder Engagement, p. 32	
102-41	Collective bargaining agreements	Dunkin' Brands does not have any employees covered by collective bargaining agreements.	
102-42	Identifying and selecting stakeholders	Materiality, p. 5	
102-43	Approach to stakeholder engagement	Materiality, p. 5 Stakeholder Engagement, p. 32	
102-44	Key topics and concerns raised	Materiality, p. 5	
102-50	Reporting period	January 1, 2017 - December 31, 2018	
102-51	Date of most recent report	2016	
102-52	Reporting cycle	Biannual	
102-53	Contact point for questions regarding the report	CSR@dunkinbrands.com	
102-54	Claims of reporting in accordance with the GRI Standards	About This Report, p. 46	
102-55	GRI content index	The Report is organized and presented in accordance with the GRI Standards published in 2018, established by the Global Reporting Initiative (GRI). This Report has been prepared in accordance with the GRI Standards. Core option.	
102-56	External assurance	Dunkin' Brands does not currently have a policy in place for seeking external assurance for the report.	
102-18	Governance structure	Corporate Governance, p. 44	
102-16	Values, principles, standards, and norms of behavior	Corporate Governance, p. 44	
GRI 201: Economic Performance			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities, p. 27 Dunkin' Brands 10K: http://investor.dunkinbrands.com/static-files/d010c975-a180-40c3-8ae0-40f687a78212	
103-2	The management approach and its components	About Dunkin' Brands, p. 4 Sustainable Communities, p. 27 Dunkin' Brands 10K: http://investor.dunkinbrands.com/static-files/d010c975-a180-40c3-8ae0-40f687a78212	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
201-1	Direct economic value generated and distributed	About Dunkin' Brands, p. 4 Sustainable Communities, p. 27 Dunkin' Brands 10K: http://investor.dunkinbrands.com/static-files/d010c975-a180-40c3-8ae0-40f687a78212	
201-3	Defined benefit plan obligations and other retirement plans	Dunkin' Brands Annual Report, p. 98 http://investor.dunkinbrands.com/static-files/7a1e2a38-3f4e-49d1-9126-1e2b7c43b012	
GRI 301: Materials			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Sustainable Restaurants: Sustainable Packaging, p. 21 Sustainable Food: Responsible Sourcing, p. 15	
103-2	The management approach and its components	Sustainable Restaurants: Sustainable Packaging, p. 21 Sustainable Food: Responsible Sourcing, p. 15	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
301-1	Materials used by weight or volume	A list of materials and ingredients most sourced for Dunkin' and Baskin-Robbins can be found on p.	Note: Dunkin' Brands no longer releases ingredients and packaging information for Dunkin' and Baskin-Robbins in millions of tons. This information is now proprietary.
301-2	Recycled input materials used	Sustainable Restaurants: Sustainable Packaging, p. 21	

GRI 302: Energy			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Restaurants: Sustainable Building, p. 25 Sustainable Communities: Energy and Climate, p. 28	
103-2	The management approach and its components	Sustainable Communities: Energy and Climate, p. 28	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
302-1	Energy consumption within the organization	Sustainable Communities: Energy and Climate, p. 28	
GRI 303: Water			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Water, p. 31	
103-2	The management approach and its components	Sustainable Communities: Water, p. 31	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
303-1	Water withdrawal by source	As all of our restaurants are franchised, Dunkin' Brands does not capture water sourced from municipal water supplies or other public or private water utilities. We previously set a goal to capture water use at our corporate facilities and design water reduction strategies to implement by the end of 2020. The details of this work is outlined on:	
GRI 305: Emissions			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Energy and Climate, p. 28	
103-2	The management approach and its components	Sustainable Communities: Energy and Climate, p. 28	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
305-1	Direct (Scope 1) GHG emissions	Sustainable Communities: Energy and Climate, p. 28	
305-2	Energy Indirect (Scope 2) GHG emissions	Sustainable Communities: Energy and Climate, p. 28	
GRI 401: Employment			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Our Employees, p. 34	
103-2	The management approach and its components	Sustainable Communities: Our Employees, p. 34	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
GRI 401	Benefits provided to full-time employees that are not provided to temporary or part-time employees	Sustainable Communities: Our Employees, p. 34	
GRI 401	Parental leave	Sustainable Communities: Our Employees, p. 34	
GRI 404: Training and Education			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Training and Professional Development, p. 38	
103-2	The management approach and its components	Sustainable Communities: Training and Professional Development, p. 38	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
404-2	Programs for upgrading employee skills and transition assistance programs	Sustainable Communities: Training and Professional Development, p. 38	
404-3	Percentage of employees receiving regular performance and career development reviews	Sustainable Communities: Training and Professional Development, p. 38	
GRI 405: Diversity and Equal Opportunity			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Diversity and Inclusion, p. 35	
103-2	The management approach and its components	Sustainable Communities: Diversity and Inclusion, p. 35	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
405-1	Diversity of governance bodies and employees		
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	About Dunkin' Brands, p. 4 Sustainable Communities: Diversity and Inclusion, p. 35	
103-2	The management approach and its components	Sustainable Communities: Diversity and Inclusion, p. 35	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
405-1	Diversity of governance bodies and employees		
GRI 412: Human Rights Assessment			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Governance and Ethics: Ethics and Compliance, p.	
103-2	The management approach and its components	Governance and Ethics: Ethics and Compliance, p.	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
412-2	Employee training on human rights policies or procedures	Tenets of our Supplier Code of Conduct are incorporated in our Code of Business and Ethics Conduct training, which is completed by all employees on an annual basis.	
GRI 403: Child Labor			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Governance and Ethics: Ethics and Compliance, p. 44	
103-2	The management approach and its components	Governance and Ethics: Ethics and Compliance, p. 44	

G Composition of governance bodies and breakdown of employees per employee category according to gender, age group, minority, group membership and other indicators of diversity*

	2021		2020			
	FEMALE %	MALE %	MINORITY %	UNDER 30	30 - 50	OVER 50
Board of Directors	84.7%	15.3%	15.2%	56.2%	22.2%	20.8%
Executive Management	72.6%	27.4%	19.0%	29.6%	46.6%	21.4%
Senior Management	48.5%	51.5%	12.0%	2.3%	58.2%	39.1%
Director	33.6%	66.4%	6.6%	0.0%	60.4%	39.6%
Officer	28.5%	71.5%	3.0%	0.0%	41.2%	58.8%
Leadership Team	24.0%	76.0%	1.0%	0.0%	40.0%	60.0%
Board of Directors	80.0%	20.0%	30.0%	0.0%	50.0%	30.0%

	2021		2020			
	FEMALE %	MALE %	MINORITY %	UNDER 30	30 - 50	OVER 50
Coordinator	82.3%	17.7%	12.9%	54.6%	28.6%	19.4%
Specialist/Analyst	72.6%	27.4%	12.1%	32.1%	46.0%	21.9%
Manager	48.0%	52.0%	12.9%	2.7%	57.5%	39.8%
Director	39.2%	60.8%	6.6%	0.0%	57.2%	42.8%
Officer	28.7%	71.3%	5.9%	0.0%	40.0%	60.0%
Leadership Team	24.2%	75.8%	1.1%	0.0%	33.2%	66.8%
Board of Directors	29.2%	70.8%	30.0%	0.0%	50.0%	30.0%

*Employees may not total 100% due to rounding.
Data by primary responsibility to the business unit. Employees were interviewed using standardized practices after reasonable advance notice.

Supply chain teams performed on U.S. national markets majority of suppliers, this in our Code of unkin' Brands or through a third

103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
408-1	Operations and suppliers at significant risk for incidents of child labor		We do not report on this disclosure as the information is proprietary.
GRI 409: Forced or Compulsory Labor			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Governance and Ethics: Ethics and Compliance, p. 44	
103-2	The management approach and its components	Governance and Ethics: Ethics and Compliance, p. 44	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
409-1	Operations and suppliers at significant risk for incidents of forced or compulsory labor		We do not report on this disclosure as the information is proprietary.
GRI 413: Local Communities			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Sustainable Communities, p.27	
103-2	The management approach and its components	Sustainable Communities, p. 27	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
413-1	Operations with local community engagement, impact assessments, and development programs	Sustainable Communities, p. 27	
GRI 415: Public Policy			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Governance and Ethics: Public Policy, p. 45	
103-2	The management approach and its components	Governance and Ethics: Public Policy, p. 45	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
415-1	Political contributions	Governance and Ethics: Public Policy, p. 45	
GRI 416: Customer Health and Safety			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Our Guests, p. 20	
103-2	The management approach and its components	Our Guests, p. 20	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
416-1	Assessment of the health and safety impacts of product and service categories	Sustainable Food: Our Commitment to Food Safety, p. 13-14	
GRI 416: Customer Privacy			
Disclosure Number	Disclosure Title	Response	Reason for Omission
103-1	Explanation of the material topic and its Boundary	Sustainable Restaurants: Information Security, p. 20	
103-2	The management approach and its components	Sustainable Restaurants: Information Security, p. 20	
103-3	Evaluation of the management approach	Dunkin' Brands engages with internal and external stakeholders about company strategy, current practices and future goals. Our risk assessment, supply chain and corporate social responsibility teams also monitor for landscape changes and emerging risks on a continuous basis. Results are reported to the Dunkin' Brands leadership team and, when relevant, the Audit Committee of the Board of Directors on a quarterly basis or as needed. Based on these discussions and assessments, we adapt our strategy and approach to material topics as needed.	
418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data		We do not report on this disclosure as the information is proprietary.